

# Cerner Flash

Ambulatory: Cerner HealtheLife Portal Changes

October 6, 2022

## Cerner HealtheLife Portal Changes Overview

### Effective 10/6/22:

#### There are new Cerner HealtheLife Patient Portal capabilities which include:

- **Self-Enrollment:** patients can access the Cerner HealtheLife portal website and sign up for an account on their own.
- **Minors (ages 13 and up):** can have a Cerner HealtheLife portal account
- **Authorized Representative:** can gain access to a patient's Cerner HealtheLife portal account.

### Effective 11/1/22:

#### Syntellis Portal Retirement Plan

- McLaren has made the decision to retire the Syntellis patient portal to streamline the portal services we offer to our patients.
- The Syntellis portal will be retired ONLY for regions on Cerner, so that Cerner HealtheLife is the only patient portal in use.
- Regions not yet live on Cerner will continue to use Syntellis if that's what they use today.

Please see the attached documents for more information:

- **McLaren Patient Portal Changes Oct-Nov 2022**
- **AMB Job Aid\_Cerner HealtheLife Portal**